

Service-Shop

Extend the service portal of your Cherwell system extensively and comfortably with our Prevolution Service Shop.



In addition to the order of business-related products of any kind, the service shop can also be used to coordinate and process the receipt of all service requests from your company.

This allows you to meet all technical and administrative requirements for new employees, such as Set up a new PC or order new hardware with just one push of a button and initiate its execution. For all products and services included, the service shop offers additional detail information to the users.

By submitting your order, all relevant data is automatically transferred to the Cherwell system. The entire products from your service catalog are maintained directly in Cherwell and can be easily selected for display in the service shop. Thus, a transparent inventory of goods is possible.

For internal releases of the ordered services, additional tasks and approval workflows can be integrated. Users also have the option to leverage Cherwell's controlling and reporting capabilities, as well as meeting their compliance policies. Of course, we can customize the service shop individually for your company in its functionalities.

We would be pleased to show you more! Just arrange a demo at:

+49 (0)40 - 730 88 20- 0

BENEFITS AT A GLANCE

- Seamless integration into the Cherwell portal
- Available in several languages
- Product data is captured, stored and maintained in Cherwell.
- Shopping Cart can be saved for future purchases
- Transparent order history
- Products can be grouped into categories
- Simple keyword search
- Approval workflow can be integrated
- Individually configurable