

M-Files-Connector

Integrate your Cherwell system with a visionary ECM platform, to use all information of your company holistically and to manage documents auditably.



Cherwell has proven itself in your company as an ideal service platform for optimizing, automating and controlling processes. With our M-Files-Connector, you additionally have the opportunity to optimize the organization and administration of all documents.

While attachments in Cherwell have been difficult to distinguish so far, our connector now offers a detailed list view, which allows maximum transparency of the attached files. Next to displaying icons for the first assignment of the attachments, the respective meta-information of the files is also denoted.

With the M-Files integration you can now create, open and edit a new document in Cherwell by mouse click as well as by „drag & drop“.

Title	Version	Class Group	Class	Keywords
Incident Status Report (ID 519)	1		Cherwell Document	
Example document	15	CORRESPONDENCE	Message or Letter	Prevolution Innovati
Building	3		Picture	
Document Bundle	3		Cherwell Document	
Demo	1		Cherwell Document	
Test	1		Cherwell Document	Innovation Days 2017

M-Files Attachment

Show Document Desktop Client

Open Document Desktop Client

Show Document Web Client

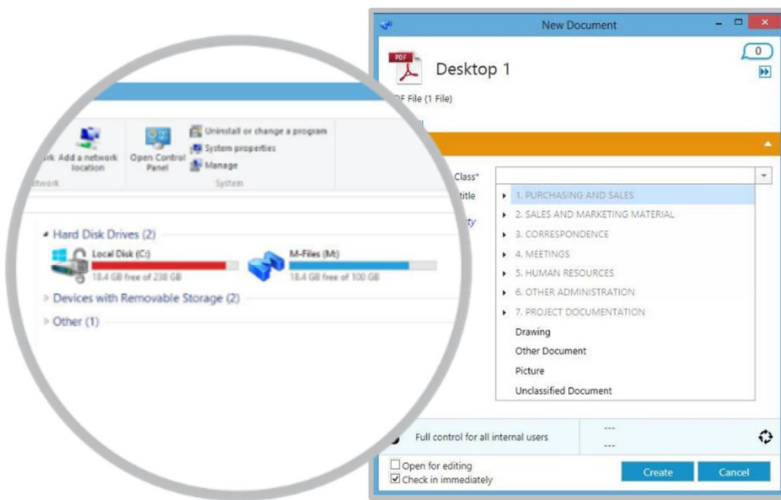
Title: Incident Statu

Keywords: Innovation Da

BENEFITS AT A GLANCE

- Interdepartmental, comprehensive information exchange
- Find all information intuitive and easily
- All existing information (e.g., regarding customers) is available in both systems
- Automatic synchronization of the systems after pre-defined time periods
- Ensures transparency and overall view of attachments in the Cherwell system
- High user acceptance thanks to comfortable handling

M-Files has an optimal Windows integration and serves as a central document storage. Files are now stored in the "M-drive", which allows the Cherwell database to be massively cleaned up.



BENEFITS AT A GLANCE

- Increase of Cherwell performance by cleaning the database
- Document control thanks to version management as well as avoiding duplicates by „check-in / check-out function“
- Protection of confidential documents based on dynamic authorization concepts
- Assignment of files avoids unnecessary sending of emails and the duplication of documents
- Secure sharing of files to internal as well as external parties thanks to sharing links
- M-Files enables transparency and control over all personal data (GDPR)

By combining both solutions, users benefit from all other features and advantages of the platform M-Files as well.

With M-Files quality-related workflows can be automated, corrective measures can be followed and guidelines can be spread. On the basis of a dynamic authorization concept, the access to data can be controlled precisely according to function or departments.

Duplicates can be avoided from now on, thanks to the versioning of documents. Only the latest version is available for editing, while the previous steps are saved in the history.

By connecting Cherwell to M-Files you can manage all your companies information on two solid pillars, ensuring a 360°-view of all processes and documents — for more efficiency, data security and success!

We are also happy to advise you regarding the introduction of M-Files as a new product. You can obtain the licenses directly via Prevolution.

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