



mobileiron

MobileIron and Workfront for IOS

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www.mobileiron.com

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Contents

Overview	3
App availability	4
Requirements	4
App distribution	5
App-specific configuration	5
Security controls	5
Core	5
MI Cloud	6
Contact information	7

Overview

Workfront is a work management platform that companies use to manage their entire lifecycle of work, in one place. Use the Workfront mobile app to

- Manage projects, tasks, and issues
- View and manage approvals
- Check notifications
- Respond to requests
- Manage timesheets
- View the contact information of people in your organization

App availability

The Workfront for MobileIron app is available in the Apple App Store. Customers looking to implement security controls should use the Workfront for MobileIron app.



Requirements

Device and OS compatibility: Please refer to the Compatibility section of Workfront for MobileIron app in the app store.

MobileIron compatibility: Requires MobileIron On Premise (commonly known as Core) or MobileIron Cloud.

Note: MobileIron tunnel or AppTunnel are not supported.

App distribution

1. Enable MobileIron's iOS Enterprise AppStore WebClip to be available to the registered device.
 - a. **Core:** MobileIron Core Admin Portal > Policies & Configs > Configurations > Select "iOS Enterprise AppStore" > Assign "iOS" label to this WEBCLIP
 - b. **MI Cloud:** MobileIron Cloud Admin Portal > Configurations > "App Catalog Service" and "Identity for the App Catalog" is distributed to "iOS Devices"
2. Import the app into MobileIron Server.
 - a. **Core:** MobileIron Core Admin Portal > Apps > App Catalog > +Add > iTunes > Search "Workfront for MobileIron" app > Import
 - b. **MI Cloud:** MobileIron Cloud Admin Portal > Apps > +Add > Select AppStore next to search field > Search "Workfront for MobileIron" app > Import

Note: You can also distribute the app to desired audiences during the app import process and also set the IOS Managed App Configuration.

3. Distribute the app.
 - a. **Core:** MobileIron Core Admin Portal > Apps > Search app > Select it and hit Actions > Apply to Labels and select appropriate labels to push this app to required audience
 - b. **MI Cloud:** You can distribute the app to desired audiences during the app import process. If you haven't done so, then click on "Workfront for MobileIron" app and under "Distribution" select required "User Groups" or "Everyone" to publish the app.

App configuration



Workfront for MobileIron supports default configuration options. For information on configurations, consult the [Configure Workfront for MobileIron](#) on Workfront One.

Security controls

Core

MobileIron Core Admin: App Catalog > Edit App > Managed App Settings and select and apply appropriate controls

MANAGED APP SETTINGS


- ☐ Prevent backup of the app data
- ☐ Remove app when device is quarantined or signed out
- ☐ Send installation request or send convert unmanaged to managed app request (iOS 9 and later) on device registration or sign-in
 - ☐ Send installation or convert unmanaged to managed app request to quarantined devices
- ☐ Enforce conversion from unmanaged to managed app (iOS 9 or later) 
-  **Advanced Settings**
 - ☒ Remove app when MDM profile is removed
 - ☐ Update app when new version is available

MobileIron Core Admin: Policies & Configs > Configurations > Add New > iOS and iOS X > select “Restrictions” and choose appropriately the following to enforce higher degree of security.

Note: Don't forget to apply the Restriction to the label and distribute to the devices.

MI Cloud

MobileIron Cloud > Apps > Workfront for MobileIron App > App Configurations Summary > Install on Device (turn on the switch) and check the box to convert to a managed app

 **Edit iOS AppConnect Configuration**
Define device security settings for AppConnect-enabled apps. AppConnect Device Configuration allows you to define passcode, app check-in times and data loss prevention (DLP) settings.

Unauthorized message

This app is not authorized. Please contact your administrator.

Device Out Of Contact

Wipe AppConnect data after

days Enter 1-90 days or Enter 0 for never

Block AppConnect data after

days Enter 1-90 days or Enter 0 for never

Data Loss Prevention Settings


☒ Allow copy/paste to

- ☒ All Apps
- ☐ AppConnect apps

☒ Allow printing

☒ Allow open-in

- ☒ All Apps
- ☐ Whitelist Apps only



App Configurations Summary > iOS App Settings > Check the box to remove apps on un-enrollment.

Contact information

Please contact the MobileIron Technology Ecosystem team at ecosystem@mobileiron.com with any questions or mobilesupport@workfront.com.