



Android for Work: Deploying SAP SuccessFactors with MobileIron

Overview

The SAP SuccessFactors Mobile App reimagines what it means to bring Human Resources to any mobile device. SAP SuccessFactors Mobile streamlines the unique device-specific experience that focuses on human behavior as the core design principle. It adapts to the context by placing elements on the screen exactly where the user wants them at the exact moment that the user needs them. SAP SuccessFactors Mobile takes HR beyond enterprise boundaries and creates a social and collaborative experience that boosts business effectiveness and makes HR processes available to all employees anywhere and anytime.

- Package Name: `com.successfactors.android`

Prerequisite

MobileIron Core and MobileIron Cloud must first be enabled for **Android for Work**.

To enable MobileIron Core and MobileIron Cloud to provide Android for Work features, you must first perform set-up steps with: Google, MobileIron Support, MobileIron Core Admin console, and MobileIron Cloud Admin console.

- Core Admin Guide: <https://community.mobileiron.com/docs/DOC-3664>
- Cloud Admin Guide: <https://community.mobileiron.com/docs/DOC-2999>

App Availability

The SAP SuccessFactors Mobile App is distributed only through the Google Play store:

- <https://play.google.com/store/apps/details?id=com.successfactors.android>

The SAP SuccessFactors Mobile App only supports the App catalog feature to distribute through MDM. We do not distribute Android .apk application binary files.

Device Compatibility

SAP SuccessFactors Mobile supports Android for Work natively. The Google Play store has the latest supported OS versions. Details about supported OS information can be found here:

- https://www.successfactors.com/en_us/solutions/mobile-solutions.html

App-specific Configuration

1. Log in to your SAP SuccessFactors website and navigate to the **Admin Center**.
2. In the Tools portal, search for **Enable Mobile Features** to open the Mobile Settings screen.
3. Locate your company's specific **Key/Value** pairs listed in the **Mobile Device Management** section of this screen. (Sample screen shown below with sample values.)
4. Use your SAP SuccessFactors **Key/Value** pairs to configure your MDM settings.

▼ **Mobile Device Management**

Simple Activation:
 In order to simplify activation, pass the following unique key/value pairs to your managed devices.

SFSF_DomainName: test.successfactors.com
SFSF_Instance: YourCompanyInstanceName

Key Value

Additional MDM Functionality
 Step 1. Add the key/value pair (listed below the checkboxes in this screen) to the MDM system.
 Step 2. Contact your MDM provider for an estimate of how long it may take for these key/value pairs to propagate between your MDM system and its managed devices. After propagation is verified, you can enable these functionalities.

Restrict activation on non-managed devices *

Do not require the profile password on managed devices
 Devices securely managed by your MDM system will not require a profile password.
 Checking this checkbox supersedes the **Mobile Security > Mobile Password** setting.

SuccessFactors : 1234abcd-1234-abcd-1234-1234abcd1234

Key Value

Note: The time it takes for the key/value pairs to propagate through your MDM system and its managed devices varies depending on the MDM system. Some MDM systems provide status on the number of devices that have received the pushed configurations.

Key/Value Information:

Key/Value (Format Examples)	MobileIron Titles	Description	Default if the Key/Value pair is not configured
SuccessFactors Example: 1234abcd-1234-abcd-1234-1234abcd1234	MDM Restriction Key	The restriction key for MDM checking, if the company enables MDM to restrict activation only to managed devices.	N/A
SFSF_DomainName Example: test.successfactors.com	Mobile Server Domain	SAP SuccessFactors Data Center name where the customer's instance is located.	N/A
SFSF_Instance Example: YourCompanyInstanceName	Company Instance Name	Company name that is registered in the SAP SuccessFactors backend system.	N/A

Contact Details

Please feel free to contact us for more information.

- https://www.successfactors.com/en_us/about-successfactors/contact-us.html