Android for Work: Deploying Imprivata Cortext with MobileIron

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Prerequisite

MobileIron Core/Cloud must be enabled for Android for Work in order to use Android for Work apps.To enable MobileIron Core/Cloud to provide Android for Work features, you must perform setup steps with Google, MobileIron Support, and MobileIron Core/Cloud Admin Console. Please ensure these steps are completed first.

Core Admin Guide: https://community.mobileiron.com/docs/DOC-3664

Cloud Admin Guide: https://community.mobileiron.com/docs/DOC-2999

Overview

Imprivata Cortext® is the secure communications platform for healthcare that improves care coordination by replacing pagers in inefficient workflows inside and outside the hospital.

Package Name: com.imprivata.Messaging

Imprivata Cortext enables healthcare organizations to:

Replace pagers and outdated technologies
Organizations can eliminate inefficient workflows caused by outdated technologies such as pagers and overhead paging systems and improve provider satisfaction with an easy to use secure messaging platform.

Improve care team coordination
Providers can use a single platform for group communication across multiple sites, inside and outside of the hospital.

Secure patient health information
Imprivata Cortext is HIPAA-verified by a 3rd party audit agency and backed by a Business Associate Agreement. Providers no longer need to decide between speed of communication and legal risk.

Secure Mobile & Desktop Messaging
Improve the efficiency of clinical communications and care coordination with secure text, photo and group messaging across any desktop or device. Imprivata Cortext supports native platforms for iOS, Android, Blackberry and PC/Mac. Imprivata Cortext offers real-time message synchronization across all of a providers devices and desktops.

Availability Status & Read Receipts
Imprivata Cortext provides detailed read information with timestamps so care providers can know when their message has been read. Users can set their personal availability status for enhanced communication.

Care Team Coordination
Group messaging enables better care team coordination. Imprivata Cortext enables providers to create and save personal groups, while administrators can create organization groups that everyone can access.

Multi-Site Communication
Over 60% of providers practice at more than one facility. Imprivata Cortext enables providers to communicate across their hospital, clinic, rehab center or ACO – all from a single communication platform.

Streamlined Contact Directory
Imprivata Cortext enables care providers to text and call colleagues – without searching for a phone number. Integration with Active Directory keeps all clinical contact information up-to-date.

Out-of-Network Messaging
Out-of-network messaging enables providers to send messages out of Imprivata Cortext to affiliated providers and patients. Out-of-network communications are delivered via SMS and contain an encrypted link to a secure web page where a recipient can respond once.

Quick Responses
Imprivata Cortext enables providers to easily respond to messages without having to type a response. Providers can choose from a number of pre-built quick responses, saving time and steps in communication.

Shared Device Support
Imprivata Cortext enables multiple users to share a single device, so organizations can cost-effectively provide on-shift mobile device access to more of their users, without the overhead of purchasing individual devices.

Broadcast Messaging
Imprivata Cortext enables administrators to quickly send a secure message to all of users at once. This can be used to alert users of important, upcoming events that will impact the community such as software upgrades, construction projects, and organizational policy changes or for high urgency messages such as code team activation, and weather or safety alerts.

Integration with Imprivata OneSign
Imprivata Cortext enables organizations to transform nursing communications with a native, unique desktop experience. With Imprivata OneSign No Click Access® providers are automatically logged into Imprivata Cortext as soon as they tap their badge or swipe their fingerprint at a workstation, enabling their conversations to follow them wherever they go. For shared workstations, providers are switched quickly and securely without having to take any action.

API Integration for Alerting, Scheduling and Clinical Applications
Imprivata Cortext enables care providers to receive clinical alerts, lab results and other rich content securely to their personal device or workstation by integrating it with your

existing systems. Imprivata Cortext can also integrate with systems such as paging, call centers and more, so that nurses and operators can easily send secure Cortext messages without changing their existing workflow.

App availability

The Imprivata Cortext application is available publicly in the GooglePlay Store:

https://play.google.com/store/apps/details?id=com.imprivata.Messaging

Device compatibility

For mobile device management features to work, Android 5.0 and above is required.

App Deployment

1. Import the app into MobileIron Core.

MobileIron Core Admin Portal > Apps > App Catalog > Store Import > Google Play > Google Play Store Search for the app > click Import
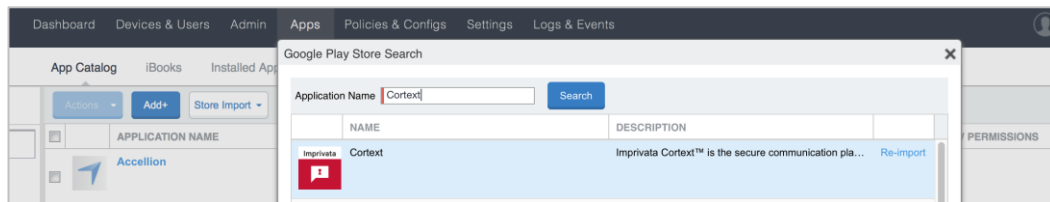
2. Enable Android for Work for your app.

MobileIron Core Admin Portal > Apps > App Catalog > Search for your app > Edit App > In "Android For Work" section > Enable "Install this app for Android for Work"

3. Configuring the app

MobileIron Core Admin Portal -> Apps -> App Catalog -> Search for your app -> Edit App -> In "Configurations" section -> List of key-value pairs will be pre-populated if the developer has provided them in the app.

4. Apply Label to App

MobileIron Core Admin Portal -> Apps -> App Catalog -> Select your app -> More Actions -> Apply Label

MobileIron Cloud Admin Portal

App-specific configuration

Key	Description	Default if the key-value pair is not configured
Cortext Username	String that is auto-populated in username box of Cortext on launch	Configure or delete. Error if left blank
Disable Cortext Pin	Disables Cortext pin if true. Values are true or false	Configure or delete. Error if left blank

Security Controls
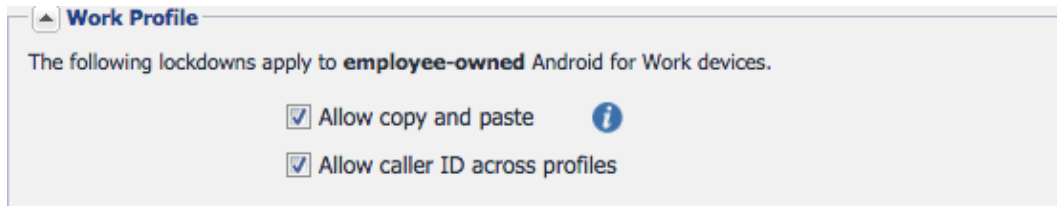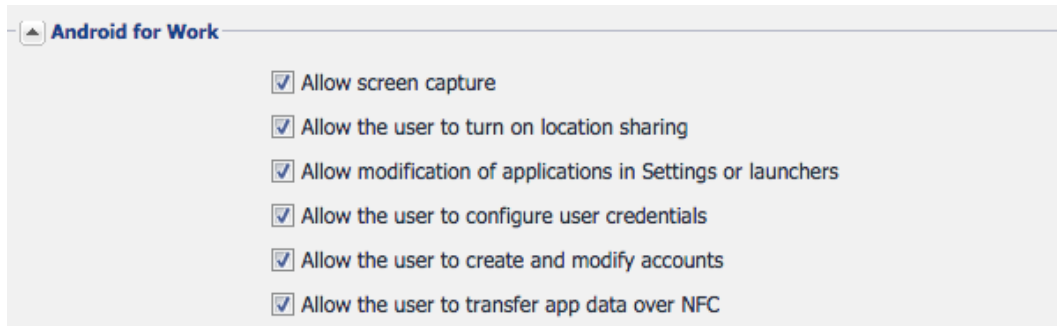
Secure Tunneling support

Imprivata Cortext does not support secure tunneling at this time.

Contact sales@imprivata.com if your organization is not already registered with Imprivata Cortext.