



iOS Managed Configuration: Deploying Imprivata Cortext with MobileIron

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Overview

Imprivata Cortext® is the secure communications platform for healthcare that improves care coordination by replacing pagers in inefficient workflows inside and outside the hospital.

<https://itunes.apple.com/us/app/cortext/id525559191>

Imprivata Cortext enables healthcare organizations to:

Replace pagers and outdated technologies

Organizations can eliminate inefficient workflows caused by outdated technologies such as pagers and overhead paging systems and improve provider satisfaction with an easy to use secure messaging platform.

Improve care team coordination

Providers can use a single platform for group communication across multiple sites, inside and outside of the hospital.

Secure patient health information

Imprivata Cortext is HIPAA-verified by a 3rd party audit agency and backed by a Business Associate Agreement. Providers no longer need to decide between speed of communication and legal risk.

Secure Mobile & Desktop Messaging

Improve the efficiency of clinical communications and care coordination with secure text, photo and group messaging across any desktop or device. Imprivata Cortext supports native platforms for iOS, Android, Blackberry and PC/Mac. Imprivata Cortext offers real-time message synchronization across all of a providers devices and desktops.

Availability Status & Read Receipts

Imprivata Cortext provides detailed read information with timestamps so care providers can know when their message has been read. Users can set their personal availability status for enhanced communication.

Care Team Coordination

Group messaging enables better care team coordination. Imprivata Cortext enables providers to create and save personal groups, while administrators can create organization groups that everyone can access.

Multi-Site Communication

Over 60% of providers practice at more than one facility. Imprivata Cortext enables providers to communicate across their hospital, clinic, rehab center or ACO – all from a single communication platform.

Streamlined Contact Directory

Imprivata Cortext enables care providers to text and call colleagues – without searching for a phone number. Integration with Active Directory keeps all clinical contact information up-to-date.

Out-of-Network Messaging

Out-of-network messaging enables providers to send messages out of Imprivata Cortext to affiliated providers and patients. Out-of-network communications are delivered via

SMS and contain an encrypted link to a secure web page where a recipient can respond once.

Quick Responses

Imprivata Cortext enables providers to easily respond to messages without having to type a response. Providers can choose from a number of pre-built quick responses, saving time and steps in communication.

Shared Device Support

Imprivata Cortext enables multiple users to share a single device, so organizations can cost-effectively provide on-shift mobile device access to more of their users, without the overhead of purchasing individual devices.

Broadcast Messaging

Imprivata Cortext enables administrators to quickly send a secure message to all of users at once. This can be used to alert users of important, upcoming events that will impact the community such as software upgrades, construction projects, and organizational policy changes or for high urgency messages such as code team activation, and weather or safety alerts.

Integration with Imprivata OneSign

Imprivata Cortext enables organizations to transform nursing communications with a native, unique desktop experience. With Imprivata OneSign No Click Access® providers are automatically logged into Imprivata Cortext as soon as they tap their badge or swipe their fingerprint at a workstation, enabling their conversations to follow them wherever they go. For shared workstations, providers are switched quickly and securely without having to take any action.

API Integration for Alerting, Scheduling and Clinical Applications

Imprivata Cortext enables care providers to receive clinical alerts, lab results and other rich content securely to their personal device or workstation by integrating it with your existing systems. Imprivata Cortext can also integrate with systems such as paging, call centers and more, so that nurses and operators can easily send secure Cortext messages without changing their existing workflow.

App availability

The Imprivata Cortext application is publicly available in the Apple App Store:

<https://itunes.apple.com/us/app/cortext/id525559191>

Version 3.7.0.360511

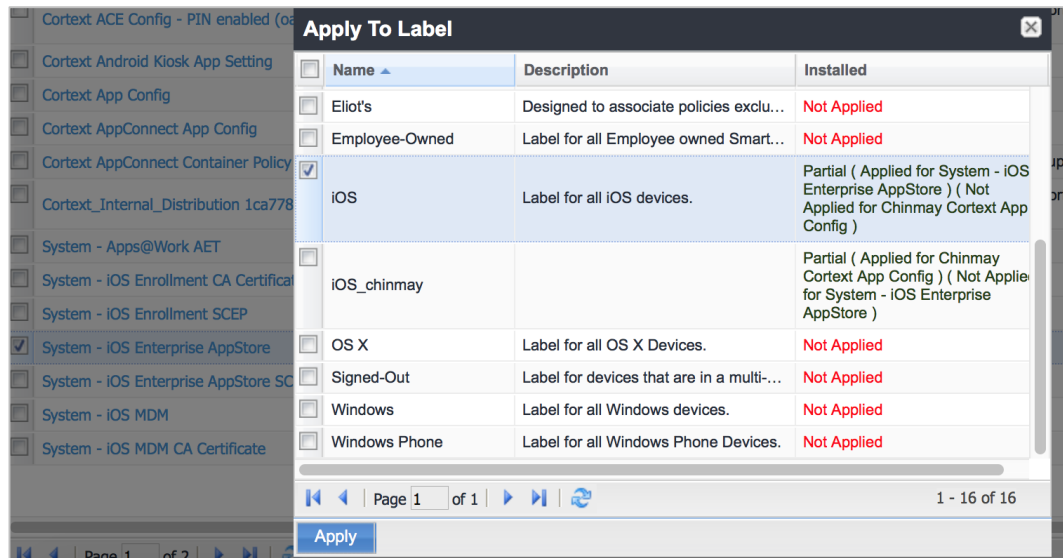
Device compatibility

For mobile device management features to work, iOS7 and above is required.

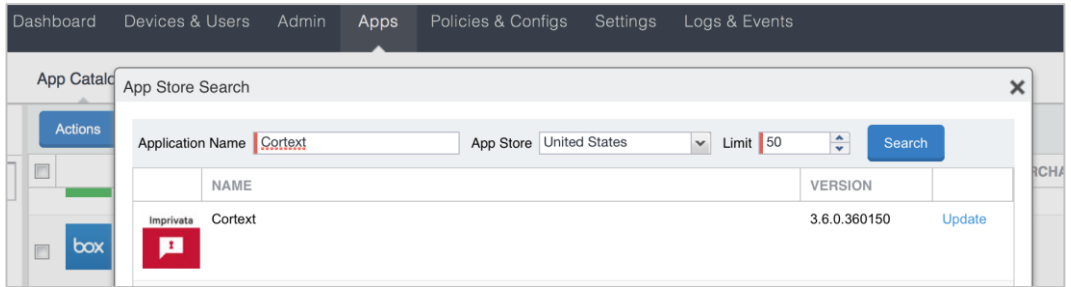
App Deployment

1. Enable MobileIron's iOS Enterprise AppStore WebClip to be available to the registered device

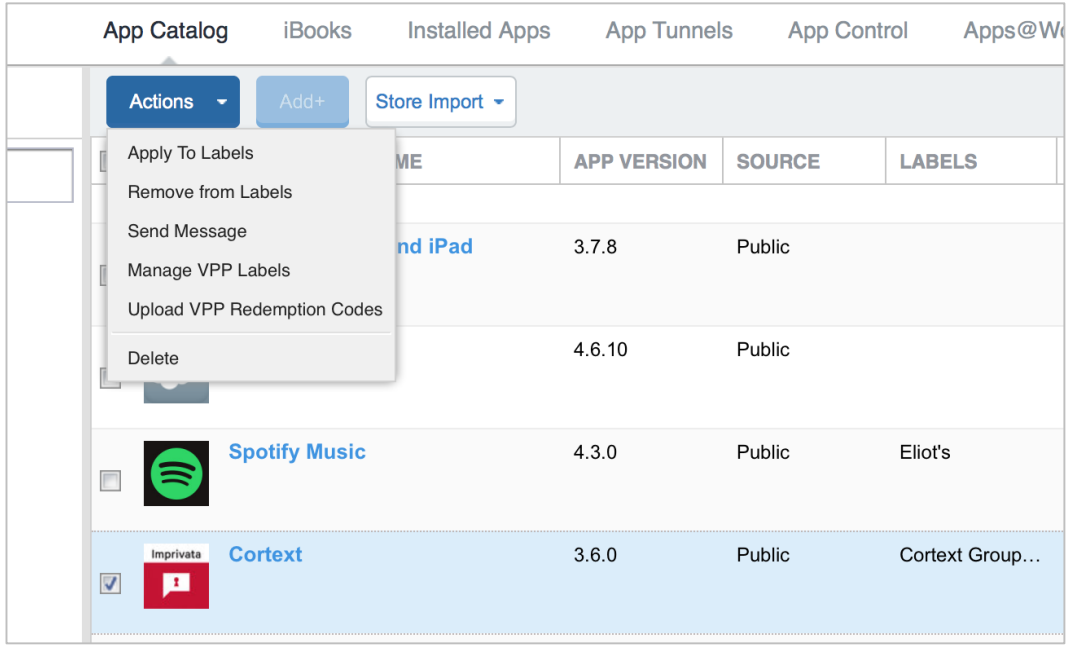
MobileIron Core Admin Portal -> Policed&Configs -> Configurations -> Select "iOS Enterprise AppStore" -> Assign "iOS" label to this WEBCLIP



2. If the app is available in AppStore import the app into MobileIron Server.
MobileIron Core Admin Portal -> Apps -> App Catalog -> App Store -> Search for the app -> Import



3. Assign a label
 Select the imported app in the above step -> Actions -> Apply Label.



App-specific configuration

Key	Description	Default if the key-value pair is not configured
DisableCortextPIN	Disables Cortext pin if true. Values are true or false	Configure or delete. Error if left blank
CortextUserName	String that is auto-populated in username box of Cortext on launch	Configure or delete. Error if left blank

MobileIron Core Admin Portal: Policies & Configs -> Configurations -> Add New > iOS and OS X > Managed App Config.

Edit Managed App Configuration with the Name, Description, Bundle Id and select the external file (PLIST), that contains the App-specific key-value pair configurations required for the app.

```
<?xml version="1.0" encoding="UTF-8"?>
<!DOCTYPE plist PUBLIC "-//Apple//DTD PLIST 1.0//EN"
    "http://www.apple.com/DTDs/PropertyList-1.0.dtd">
<plist version="1.0">
<dict>
    <key>DisableCortextPIN</key>
    <true/>
    <key>CortextUserName</key>
    <string>$USERID$</string>
</dict>
</plist>
```

MobileIron Cloud Admin Portal:

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Security Controls

MobileIron Core Admin: App Catalog > Edit App > Managed App Settings :

MANAGED APP SETTINGS	
Prevent backup of the app data	Yes
Remove app when MDM profile is removed	Yes
Remove app when device is quarantined or signed out	Yes
Send installation request on device registration or sign-in	No

MobileIron Core Admin: Policies & Configs > Configurations > Add New > iOS and IOS X > Restrictions

<input type="checkbox"/> Allow documents from managed apps to unmanaged apps License Required ⓘ (iOS 7.0 and later)
<input type="checkbox"/> Allow documents from unmanaged apps to managed apps License Required ⓘ (iOS 7.0 and later)

Secure Tunneling support

Imprivata Cortext does not support secure tunneling at this time.

Contact sales@imprivata.com if your organization is not already registered with Imprivata Cortext.