



Reducing the Cost of Downtime

How much does a network outage cost your business? According to Gartner, the average cost for downtime is about \$5,600 per minute [1] for a large enterprise. Earlier detection and proactive alerts, enables ISEC7 to drastically reduce the cost of downtime and even prevent outages.

ISEC7 EMM Suite enables organizations to monitor their entire mobile infrastructure and network, and quickly identify and resolve issues — from one web-based, central console.

Centralized Real-Time Control

ISEC7 EMM Suite streamlines the administration of even the most complex infrastructure, regardless of the diversity of UEM systems, servers, networks, and applications—with support for over 100,000 mobile devices. The solution retrieves data from all the company's systems and presents them on one dashboard. With only one system to manage, issues are identified and resolved faster, requiring less IT staff with significant impact on the operational cost.

Proactive Alerts Prevent Outages

Via the solution dashboard, IT administrators and help desk staff get real-time updates about the mobile infrastructure. The system can monitor over 750 parameters and flags potential issues before they impact the users. Proactive alerts are sent to assigned IT staff who can resolve issues before they turn into outages.

KEY BENEFITS

- Centralized control** provides large time-savings & reduction in operational costs
- Earlier detection of points of failure** reduces the cost for downtime & increases productivity
- End-to-end visibility** results in a better user experience & fewer help desk call
- Mitigate security risks** & monitor compliance to avoid expensive fines
- Detect weak network connections** to plan for future investments

Compliance Monitoring

ISEC7 Monitoring and Migration, enables regulated industries and governments to efficiently monitor compliance against regulations to prevent a data breach and expensive fines.

User Migration Tool Kit

The solution handles migration of UEM accounts and settings, managed devices, and groupware, making transitions smoother and more cost-efficient.

User Self-Service

Via the fully customizable self-service module, mobile users are able to self-provision, manage and troubleshoot devices. It simplifies tasks such as remote lock, wipe and activation and cuts down the helpdesk calls while increasing user satisfaction.

[1] Blog post "The Cost of Downtime by Andrew Lerner at Gartner

FEATURES

UEM remote management

- User and device management
- Policy management & enforcement
- Group & profile management

Monitoring

- Mobile service monitoring, e.g. server, networks, ports, services
- Multiple UEM systems
- Microsoft Exchange ActiveSync monitoring
- User & device monitoring
- Mobile application monitoring
- Compliance monitoring & SLA reporting
- Reporting with performance & trend analysis
- Syslog integration support

User Self Service

- User self-administration
- Activation wizards
- Statistics & reports
- Custom training, documentation & videos

Migration Toolkit (optional professional services upgrades)

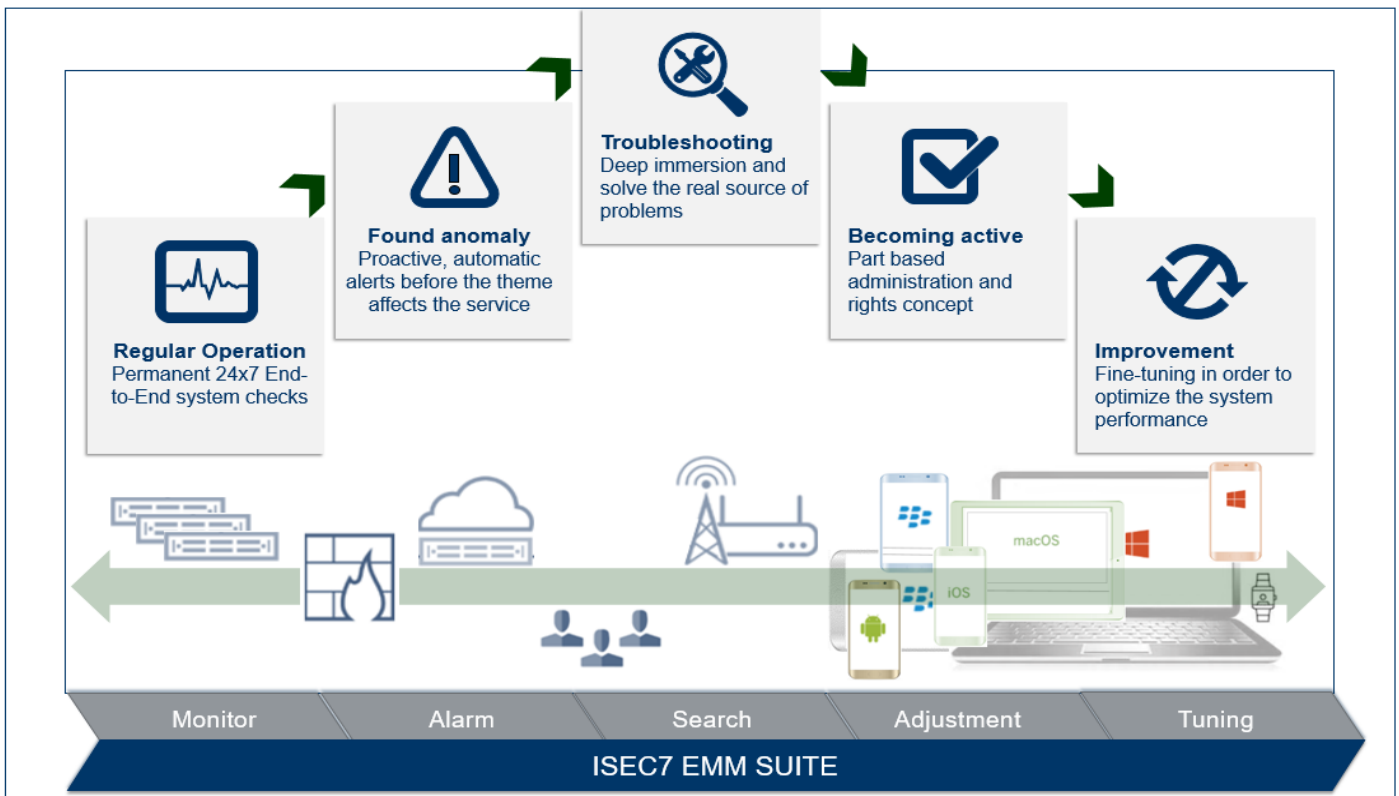
- Mobile device & account migration
- Infrastructure (on-premises or cloud)
- Groupware (Exchange/O365/Domino)
- Platform (UEM migration)

SUPPORTED PLATFORMS

- BlackBerry® UEM
- BlackBerry® Dynamics
- IBM Traveler (Domino) & MaaS360
- Microsoft Intune
- MobileIron (on-premises & cloud)
- VMWare Workspace ONE
- Citrix XenMobile
- Microsoft Exchange
- Microsoft O365
- Microsoft SQL Server
- Web Servers

SERVICE OFFERINGS

- 24/7 Support
- Managed Services
- Integration
- Professional Services
- Training & Certification
- Security
- Migrations



ISEC7 Group is a global enterprise mobility provider helping clients build and deploy mobile modernization roadmaps focused on business process optimization and security. Founded in 2003, the company was one of the first-movers in mobility and continues to serve government and industry as a strategic mobile advisor. Our commitment to research and development results in award-renowned portfolio of offerings, including: ISEC7 EMM Suite, ISEC7 Mobile Exchange Delegate and ISEC7 Mobility for SAP, mobility training, 24/7 managed and professional services. We operate worldwide in North American, Europe and APAC regions.



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