# Configuring Cisco Jabber for Apple iOS using Managed App Config

Procedures for MobileIron Core and MobileIron Cloud

James Plouffe, Lead Solutions Architect, ServiceConnect Ecosystem Document Version: 1.0 (23-Dec-2015)

## ABSTRACT

This document provides information regarding the use of Apple iOS Managed App Configuration to configure Cisco Jabber. It is intended to provide basic guidance only. For more detailed information, consult the MobileIron Core Device Management for iOS, the MobileIron Cloud online documentation, and/ or the Cisco Jabber Deployment and Installation Guide.

## Table of Contents

Overview	3
Cisco Jabber Apple iOS Managed App Configuration	3
General Configuration Information	3
Creating an Apple iOS Managed App Configuration for Cisco Jabber on MobileIron Core	4
Creating an Apple iOS Managed App Configuration on MobileIron Cloud1	.3

## Overview

#### Cisco Jabber

Cisco Jabber is a multi-platform collaboration tool. As a mobile soft client for the Cisco Unified Communications (UC) System, the Jabber app provides integrated IP-based voice and video calling, visual voicemail, Instant Messaging (IM)/ Presence, and WebEx Conferencing. For more details about Cisco Jabber, visit cisco.com.

### Apple iOS Managed App Configuration

Introduced in Apple iOS 7, Managed App Configuration provides a mechanism for MDM/ EMM systems to send a dictionary which populates the NSUserDefaults of Managed Applications. This feature makes it possible to remotely configure settings for Managed Applications. For more details about Managed App Configuration, visit the Managed App Configuration section of the iOS Developer Library

(https://developer.apple.com/library/ios/samplecode/sc2279/Introduction/Intro.html#//apple ref/doc/uid/DTS40013823-Intro-DontLinkElementID\_2) or consult the MobileIron Core Device Management Guide for iOS, available at https://support.mobileiron.com/ (login required).

## General Configuration Information

The Cisco Jabber Managed App Configuration dictionary currently supports six parameters or keys. A detailed discussion the role these keys play in a Cisco Jabber deployment is outside the scope of this document, but a basic overview is provided in the following table.

Key Name	Description	Supported Values
ServicesDomain	Required. The DNS domain that Jabber should use to perform Service Discovery.	N/A
VoiceServicesDomain	Required for hybrid deployments where the voice server is in a different domain than the IM/ presence server.	N/A
ServiceDiscoveryExcludedServices	Optional. You can exclude certain Cisco Unified Communications services from the Service Discovery process.	One or more of: WEBEX CUCM CUP <u>Note</u> : Separate values with commas if specifying more than one. If all three values are specified, Service Discovery is not performed and app must be manually configured.
ServicesDomainSsoEmailPrompt	Optional. Prompts user to specify and e-mail address used to determine home cluster.	ON OFF
InvalidCertificateBehavior	Optional. Specifies the client behavior for invalid (including self- signed) server certificates. Default/ unspecified behavior is RejectAndNotify.	PromptPerSession RejectAndNotify <u>Note: RejectAndNotify generates a warning dialog for</u> the user and prevents the Jabber App from running.
PRTCertificateUrl	Optional. Specifies the name of a certificate with a public key in the trusted root certificate store.	N/A

CONFIGURING CISCO JABBER FOR APPLE IOS USING MANAGED APP CONFIG 3

The correct values for your environment should be supplied by your Cisco Unified Communications system administrator. For additional information, consult the Cisco Jabber Deployment and Installation Guide.

## Creating an Apple iOS Managed App Configuration for Cisco Jabber on MobileIron Core

This procedure assumes you have already imported the Cisco Jabber app to the Apps@Work enterprise app storefront. For more information on Apps@Work and application management using MobileIron Core, please refer to the MobileIron Core Apps@Work Guide available at <a href="https://support.mobileiron.com/">https://support.mobileiron.com/</a> (login required).

#### Creating the plist (dictionary) file

The MobileIron Marketplace contains A plist file template that can be downloaded <u>here</u>, as well as a plist file example can that can be downloaded <u>here</u>.

1. Open either the plist template or plist example file in a text editor.

	com.cisco.jabberIM_dCloud_example.plist	
com	n.cisco.jabberIM_dCloud_example.plist ×	
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	<pre><?xml version="1.0" encoding="UTF-8"?> <!DOCTYPE plist PUBLIC "-//Apple//DTD PLIST 1.0//EN" "http://www.apple.com/DTDs/PropertyList-1.0.dtd">     <plist version="1.0">   <th></th></plist></pre>	
Line 15,	Column 25 Spaces: 4	XML ,

2. Under the ServicesDomain key, specify or change the value of the string to reflect the domain used for Cisco Jabber Service Discovery. The example below uses the domain dcloud.cisco.com.

<pre>com.cisco.jabberM_dCloud_example.plist *</pre>	• •	com.cisco.jabberIM_dCloud_example.plist	
<pre>c?xml version="1.0" encoding="UTF-0"7&gt; c<udctype "-="" "http:="" 1.0="" apple="" dtd="" dtds="" en"="" plist="" propertylist-1.0.dtd"="" public="" www.apple.com=""> clist com/DTDs/PropertyList-1.0.dtd"&gt; clist com/CettyList com/Cetty</udctype></pre>	co	n.cisco.jabberIM_dCloud_example.plist ×	
Line 15, Column 25 Spaces: 4 XML	1 2 3 4 5 6 7 8 9 9 10 6 7 8 9 11 12 13 14 15 16 17 18	<pre><?vml version="1.0" encoding="UTF-8"?> <!DOCTYPE plist PUBLIC "-//Apple//DTD PLIST 1.0//EN" "http://www.apple.com/DTDs/PropertyList-1.0.dtd">     oplist version="1.0" <key>ServicesDomain</key> <string>dcloud.cisco.com</string> <key>ServiceDiscoveryExcludedServices</key> <string>dcloud.cisco.com</string> <key>ServiceDiscoveryExcludedServices</key> <string>PromptPerSession</string> <key>ServiceSomainSoEmailPrompt</key> <string>ON</string> <key>PRTCertificateRL</key> <string>ting&gt;ticateRL <string>ticateRL <string<tringbl< tr=""></string<tringbl<></string></string></string></string></string></string></string></string></string></string></string></string></string></string></string></string></string></string></string></string></string></string></string></string></string></string></string></string></string></string></string></string></string></string></string></string></string></string></string></string></string></string></string></string></string></string></string></string></string></string></string></string></string></string></string></string></string></string></string></string></string></string></string></string></string></pre>	
	Line 15	, Column 25 Spaces: 4	XML



3. Delete or modify the strings for the remaining keys, as appropriate for your Cisco Jabber environment. The following example uses all supported keys, the requirements for your environment may vary.

com.cisco.jabberlM_dCloud_example.plist     com.cisco.jabberlM_dCloud_example.plist ×		
<pre>      </pre> <pre>          </pre> <pre>         </pre> <pre>         </pre> <pre>         </pre> <pre>         </pre> <pre>         </pre> <pre>         </pre> <pre>         <pre>         </pre>         </pre> <pre>         </pre> <pre>         </pre> <pre>         </pre>	•dtd">	
Line 15, Column 25 Sp	oaces: 4	XML ,

4. Save the changes to the plist file.

#### Uploading the plist file to MobileIron Core

1. Login to the MobileIron Core Admin Portal.

••• <>	a n	🗎 micore.mobilieiron.demo	¢.	<u> </u>
		MobileIron (	ORE	
			dmin Portal 8.5	
		Username		
		Password		
		oron m		
		SIGN IN		
		Copyright © 2015 MobileIron.	NI rights reserved.	
splay a menu				

6 CONFIGURING CISCO JABBER FOR APPLE IOS USING MANAGED APP CONFIG

2. Navigate to **Policies & Configs** in the navigation bar.

		a	9		≅ micon	e.mobileiron.d	iemo	Ċ	٥	ð	0
🐴 > CORE	Dash	board Devices	& Users	Admin	Apps Policies & Configs	Setting	s Logs&	Events		Glob	al (]
	0	onfigurations P		Active	no Policion Compliance Ac	tions					
			UNCION	Autiveoy	hulles 0	uons					
Name -	Setting Type	Bundle/Package ID	Desc	# Phones	Labels	WatchList	Quarantined	Configuration Details			
Cisco Jabber	APPCONFIG	forgepond.com.cisc	Defa	0	Android	0	0				-
Cisco Jabber	APPPOLICY	forgepond.com.cisc	Defa	0	Android	0	0				
ClearPass EAP Certificate	CERTIFICATE			0		0	0				
ClearPass Onboard SCEP	SCEP			0		0	0				
Demo - BYOD Device Cert	SCEP		Certifi	0		0	0				
Demo - BYOD Wi-Fi	WIFI		Wi-fi	0	Employee-Owned	0	0				
Demo - COPE Device Cert	SCEP		Certifi	0		0	0				
Demo - COPE Wi-Fi	WIFI		Wi-Fi	0		0	0				
Demo - Generic Wi-Fi (PE	WIFI			0		0	0				
Demo Lab Root CA Cert	CERTIFICATE			0		0	0	Discon colori an New to view datalia			
Device Cert - CPLab Root CA	SCEP		Per-d	0		0	0	Please select an item to view details			
Device Cert - Demo ClearP	SCEP			0		0	0				
Nevice Cert - Demo Micro	SCEP		Per-d	0		0	0				
Nevice Cert - Demo Micro	SCEP			0		0	0				
Device Cert - MobileIron I	SCEP			0		0	0				
Device Cert - MobileIron R	SCEP			0		0	0				
evice Cert - MobileIron R	SCEP			0		0	0				
Disallow FaceTime	RESTRICTION		Restri	0		0	0				
SE EAP Cert Chain	CERTIFICATE			0		0	0				
SE EAP Certificate	CERTIFICATE			0		0	0				
Page 1 of 3 >	9 N						1 - 20 of 54				
play a menu											

3. Under **Configurations**, select the **Add New** drop-down menu, scroll to **iOS and OS X**, then select **Managed App Config** from the sub-menu.

CORE         Dashboor         Devices & Users         Admin         Appr         Polices & Configured for the Config			a	9			micore.mo	bileiron.de	mo		Ċ	۵	0	•
Configuration         Policie         Adves/lync Policie         Complance Advious                Instance               Advid               Search FUI               Search FUI </td <td>🐴 &gt; CORE</td> <td>Dashbo</td> <td>bard Devices &amp;</td> <td>Users</td> <td>Admin</td> <td>Apps Policies</td> <td>&amp; Configs</td> <td>Settings</td> <td>Logs &amp;</td> <td>Events</td> <td></td> <td></td> <td>Global</td> <td></td>	🐴 > CORE	Dashbo	bard Devices &	Users	Admin	Apps Policies	& Configs	Settings	Logs &	Events			Global	
Name #         Addrid         Manufphones         Search/User           Name #         Addrid         IndelPackags ID         Dec.         IP nones         Labels         Vatch.lat         Quantimed           Cool Jabber         Exblange         Ippond concise         Dela         Addrid         0         0           Cool Jabber         Exelange         Ippond concise         Dela         Addrid         0         0           Cool Jabber         Exela         0         Addrid         0         0         0           Cool Jabber         Exela         0         Addrid         0         0         0           Cool Jabber         Exela         0         Addrid         0         0         0           Demo = PROD Device Cool         AppConnect         Addrid         0         0         0         0           Demo = PROD Device Cool         Confider Evolumet         0         0         0         0         0           Demo = Ordevice Cool         Confider Evolumet         Noto         0         0         0         0           Demo = Ordevice Cool         Confider Evolumet         Noto         0         0         0         0         0         0		Con	figurations Pol	licies	ActiveSy	nc Policies Com	pliance Actions	s						
Name       Addod       IndiaPsckage D       Dec.       IP nome       Labels       Watch.it       Quarteries       Configuration Details         Coso Jabber       Endrange       ippont concise       Oth       0       0       0         Coso Jabber       Ensal       eppont concise       Oth       Andod       0       0         Coso Jabber       Ensal       Oth       Oth       Andod       0       0         Coso Jabber       Ensal       Oth       Oth       Andod       0       0         Coso Jabber       Ensal       Oth       Oth       Oth       Oth       0       0         Coso Jabber       Gos Andor       Oth       Oth       Oth       Oth       0       0         Demo = NOD Device O       AppConnet       AppConnet       Afrity       0       0       0       0         Demo = ODE Vice O       Costflicate Ervoliment +       AppConnet       Arrity       0       0       0       0       0         Demo = ODE Vice O       Costflicate Ervoliment +       Arrity       0       0       0       0       0       0       0       0       0       0       0       0       0       0       <	Delete More Actions *	Add New * Labels: A	VI-Smartphones	~	Search	by User 👂								
Image: Some state     Bedwage: Some sta	Name 🔺	Android 🕨	undle/Package ID	Desc	# Phones	Labels	w	atchList	Quarantined	Configuration Details				Edit
I     Society     Feel     epend concise.     0     Andoid     0     0       I     Gendes EPC critice     WF.     I     I     0     0     0       I     Society     WF.     I     I     0     0     0       I     Society     Mayor     I     I     0     0     0       I     Society     Mayor     I     I     0     0     0       I     Society     Mayor     I     I     I     0     0       I     Society     Applore     I     I     I     I     I       I     Society     Society     Society     I     I     I     I     I       I     Society     Society     Society     Society     I     I     I     I       I     Society     Society     Society     Society     Society     I     I     I       I	Cisco Jabber	Exchange	rgepond.com.cisc	Defa	0	Android	0		0					_
General PAC official               WH               Ima               Mem	Cisco Jabber	Email	rgepond.com.cisc	Defa	0	Android	0		0					
<ul> <li>Networksond SCRI VPI version</li> <li>Denva PROD Devar 0</li> <li>AppConnect version</li> <li>AppConnect version</li></ul>	ClearPass EAP Certificate	Wi-Fi			0		0		0					
Image Not Device is over the Normal of th	ClearPass Onboard SCEP	VPN	IOS Only		0		0		0					
Image: NDOW Provide Confidence manual providence	Demo - BYOD Device Ce	AppConnect 🕨	AirPlay	-	0		0		0					
0 mor - COPE Work     Coefficients Frainfier     Amaged Apocenies     0     0     0       0 mor - COPE Work     Coefficients Frainfier     Amaged Apocenies     0     0     0       0 mor - Come Work     0     Managed Apocenies     0     0     0       0 mor - Come Work     0     Managed Apocenies     0     0     0       0 mor - Come Work     0     Managed Apocenies     0     0     0       0 mor - Come Work     0     Managed Apocenies     0     0     0       0 mork Come Mork     Soft O     Managed Apocenies     0     0     0       0 mork Come Mork     Soft O     Managed Apocenies     0     0     0       0 mork Come Mork     Soft O     Managed Apocenies     0     0     0       0 mork Come Mork     Soft O     Managed Apocenies     0     0     0       0 mork Come Mork     Soft O     Soft O     Managed Apocenies     0     0       0 mork Come Mork     Soft O     Soft O     Managed Apocenies     0     0       0 mork Come Mork     Soft O     Soft O     Managed Apocenies     0     0       0 mork Come Mork     Soft O     Soft O     Managed Apocenies     0       0 mork Come Mork     Soft	Demo - BYOD Wi-Fi	Certificates	AirPrint		0	Employee-Owned	0		0					
0 conc ODE Write Demo CORE Wr	Demo - COPE Device Ce	Certificate Enrollment	APN		0		0		0					
Image Conner Wer (IP WebgitWok     Anager Conner     0     0     0     0       Image Conner     05 and 05 xxxx     Anager Conner     0     0     0       Image Conner     05 and 05 xxxx     Nonkoning Policie     0     0     0       Image Conner     05 and 05 xxxx     Nonkoning Policie     0     0     0       Image Conner     05 and 05 xxxx     Nonkoning Policie     0     0     0       Image Conner     05 and 05 xxxx     Sigle Sign On Account     0     0     0       Image Conner     05 and 05 xxxx     Sigle Sign On Account     0     0     0       Image Conner     05 and 05 xxxx     Sigle Sign On Account     0     0     0       Image Conner     05 and 05 xxxx     0     0     0     0       Image Conner     05 and 05 xxxx     0     0     0     0       Image Conner     05 and 05 xxxx     0     0     0       Image Conner     05 and 05 xxxx     0     0     0       Image Conner     05 and 05 xxxx     0     0     0       Image Conner     05 and 05 xxxx     0     0     0       Image Conner     05 and 05 xxxxx     0     0     0       Image Conner     05 an	Demo - COPE Wi-Fi	Docs@Work 🕨	Managed App Config		0		0		0					
Image: Construction (Construction)     Network (Lappe Rules)     0     0     0       Image: Construction (Construction)     Network (Lappe Rules)     0     0     0       Image: Construction (Construction)     Network (Lappe Rules)     Network (Lappe Rules)     0     0       Image: Construction (Construction)     SCEP     Network (Lappe Rules)     0     0     0       Image: Construction (Construction)     SCEP     Suborited Calendare)     0     0     0       Image: Construction (Construction)     SCEP     Suborited Calendare)     0     0     0       Image: Construction (Construction)     SCEP     Suborited Calendare)     0     0     0       Image: Construction (Construction)     SCEP     Suborited Calendare)     0     0     0       Image: Construction (Construction)     SCEP     Scent (Construction)     Scent (Construction)     0     0       Image: Construction (Construction)     Scent (Construction)     Scent (Construction)     Scent (Construction)     0     0       Image: Construction (Construction)     Scent (Construction)     Scent (Construction)     Scent (Construction)     0     0       Image: Construction (Construction)     Construction (Construction)     Construction (Construction)     Scent (Construction)     Scent (Construction)       <	Demo - Generic Wi-Fi (P	Web@Work	Managed Domains	_	0		0		0					
Device Cut- Volta Nau         Wedness         SCEP         Retrictions         0         0         0         0         0           Device Cut- Demo Nauro, SCEP         Retrictions         SGEP         Retrictions         SGEP         Substrict Clandwide         0         0         0         0           Device Cut- Demo Nauro, SCEP         Substrict Clandwide         0         0         0         0         0           Device Cut- Nebialiton R., SCEP         Substrict Clandwide         0         0         0         0           Device Cut- Nebialiton R., SCEP         Substrict Clandwide         0         0         0         0           Device Cut- Nebialiton R., SCEP         Start OS X         0         0         0         0           Device Cut- Nebialiton R., SCEP         Start OS X         0         0         0         0           Device Cut- Nebialiton R., SCEP         Card OX         0         0         0         0           Device Cut- Nebialiton R., SCEP         Card OX         0	Demo Lab Roce and	IOS and OS X	Network Usage Rules		0		0		0		Please colect on item to view details			
Device Cart - Demo Nacros.     SCEP     Aschridton     0     0       Device Cart - Mobilition L.     SCEP     Single Sign On Account.     0     0       Device Cart - Mobilition L.     SCEP     Suborbied Calendose     0     0       Device Cart - Mobilition L.     SCEP     Suborbied Calendose     0     0       Device Cart - Mobilition L.     SCEP     Scentred Calendose     0     0       Device Cart - Mobilition L.     SCEP     Scentred Calendose     0     0       Device Cart - Mobilition L.     SCEP     Scentred Calendose     0     0       Device Cart - Mobilition L.     SCEP     Scentred Calendose     0     0       Device Cart - Mobilition L.     SCEP     Scentred Calendose     0     0       Device Cart - Mobilition L.     SCEP     Scentred Calendose     0     0       Disolone Featime     RESTRICTOR     CaleNdo     0     0       StE EAP Cartificate     Cartificate     CardNote     0     0	Device Cert - CPLab Roo	Windows 🕨	Provisioning Profile		0		0		0		Please select an item to view details			
Device Cart - Demo Mono.         SCEP         Sigle Sign-On Account.         P <thp< td=""><td>Device Cert - Demo Clea</td><td>rP SCEP</td><td>Restrictions</td><td></td><td>0</td><td></td><td>0</td><td></td><td>0</td><td></td><td></td><td></td><td></td><td></td></thp<>	Device Cert - Demo Clea	rP SCEP	Restrictions		0		0		0					
Device Cart - Modelan La         SCEP         Mate Context Filter         0         0         0           Device Cart - Modelan La         SCEP         Web Context Filter         0         0         0           Device Cart - Modelan La         SCEP         Veb Context Filter         0         0         0           Device Cart - Modelan La         SCEP         Veb Context Filter         0         0         0           Device Cart - Modelan La         SCEP         Veb Context Filter         0         0         0           Device Cart - Modelan La         SCEP         Veb Context Filter         0         0         0           Device Cart - Modelan La         SCEP         Veb Context Filter         0         0         0           Device Cart - Modelan La         Cart Cart - Modelan La         Cart Cart - Modelan La         0         0           Device Cart - Modelan La          Cart Cart - Modelan La         Cart Cart - Modelan La         0         0           Device Cart - Modelan La          Cart Cart - Modelan La         Cart Cart - Modelan La         0         0	Device Cert - Demo Micro	o SCEP	Single Sign-On Account	nt .	0		0		0					
Device Cart - Mobilian II         SCEP         Web Contert Filter         0         0         0           Decice Cart - Mobilian II         SCEP         O         O         O         O           Decice Cart - Mobilian II         SCEP         O         O         O         O           Decice Cart - Mobilian II         SCEP         O         O         O         O           Disalion ResTime         SCEP         O         O         O         O           Disalion ResTime         CERTIFICATE         OndD//         O         O         O           DisE DAP Conficate         CERTIFICATE         Configuration Printing         O         O         O	Device Cert - Demo Micro	o SCEP	Subscribed Calendars		0		0		0					
Device Cart - Mobiletion R         SCEP         Observe Cart - Mobiletion R         SCEP	Device Cert - MobileIron	I SCEP	Web Content Filter		0		0		0					
Deckor Cort - Mobibiliton R         SCEP         Cambox         0         0         0         0           Daskow FaceTime         RESTRUCTION         Cambox         a         0         0         0           Disabow FaceTime         RESTRUCTION         Cambox         a         0         0         0           Disabow FaceTime         RESTRUCTION         Cambox         a         0         0         0           Disabow FaceTime         Certificate         Cambox for time         a         0         0         0	Device Cert - MobileIron	R SCEP		-	0		0		0					
Disation         RESTRICTION         Vertext         .         0         0         0           Dise LAP Cot Chain         CERTIFICATE         CardDAV         0         0         0         0           Dise LAP Cot Chain         CERTIFICATE         Configuration Profile         0         0         0         0	Device Cert - MobileIron	R SCEP	CHDAV		0		0		0					
Dis EAP Cut Chain         CERTIFICATE         Ventorie         0         0         0         0           Dis EAP Cut floate         CERTIFICATE         Configuration Profile         0         0         0         0	Disallow FaceTime	RESTRICTION	CardDAV		0		0		0					
E LSE EAP Contribute CERTIFICATE Consultation of 0 0	ISE EAP Cert Chain	CERTIFICATE	Configuration Drofile		0		0		0					
	ISE EAP Certificate	CERTIFICATE	General		0		0		0					
IAB I			1DAR											
4   Page 1 of 3   ▶    @ 1-20 of 54	4 Page 1 of 3	► N   @						1	20 of 54					
Display a menu for "https://micore.mobileion.demo/info/admin/admin/admin/admin/	Display a menu for "https://m	icore.mobileiron.demo/mifs/a	dmin/admin.html#"											

4. Specify a name in the Name field of the New Managed App Config Setting dialog box.

••• <>		<u>a</u> 9		ii micore.mobile	iron.demo	Ċ	Ċ	00
🖄 > CORE	Dashbo	ard Devices & Use	rs Admin Apps	Policies & Configs Se	ttings Logs & Events			Global 🕕
			_					
	Conf	figurations Policies	ActiveSync Policies	Compliance Actions				
Delete More Actions * Ad	I New * Labels: Al	I-Smartphones	Search by User	2			-	
Name -	Setting Type E	New Managed App	Config Setting			8		
Cisco Jabber	APPCONFIG f					Save Cancel		
Cisco Jabber	APPPOLICY ft	Managed Ann Config al	and not to coold a cooler	ation distingant to communicat	to with and coefficient third party.	managed area. This supported only hu-		
ClearPass EAP Certificate	CERTIFICATE	iOS7 and later.	uns you to specify a conligue	auon unuonary to communicat	a whon and configure third-party	manayeu apps. It is supported only by		
ClearPass Onboard SCEP	SCEP	License Required: Thi	s feature requires a separate li	cense. Prior to using this feature	e, ensure your organization has p	urchased the required licenses.		
Demo - BrOD Device Cert	SCEP							
Demo - BYOO Wi-Fi	WIFI	Name: C	sco Jabber - Example					
Demo - COPE Device Cert	SCEP	Description:						
Demo - COPE WI-H	WIF1	BundleId:						
Demo Lab Rost CA Cert	CERTIFICATE	File: C	hoose File no file selected					
Device Cert - CEI ab Root CA	SCEP						m to view details	
Device Cert - Demo ClearP	SCEP							
Device Cert - Demo Micro	SCEP							
Device Cert - Demo Micro	SCEP							
Device Cert - MobileIron I	SCEP							
Device Cert - MobileIron R	SCEP							
Device Cert - MobileIron R	SCEP							
Disallow FaceTime	RESTRICTION							
ISE EAP Cert Chain	CERTIFICATE							
ISE EAP Certificate	CERTIFICATE							
		Save Cancel						
14 4 Page 1 of 3 🕨	н I @				1 - 20 of 54			
Display a menu								

- 5. (Optional) Specify a description in the the **Description** field.
- 6. In the **Bundleld** field, type com.cisco.jabberIM (note that this value is mandatory and case sensitive).

		<u>a</u> 4	≘ micore	e.mobileiron.demo	Ċ	Ċ	0 +
🐴 > CORE	Dashbo	ard Devices & Users	Admin Apps Policies & Configs	Settings Logs & Events	3		Global 🕕
	Conf	igurations Policies	ActiveSync Policies Compliance Act	tions			
Delete More Actions * Ad	d New * Labels: Al	I-Smartphones	Search by User				
Name	Setting Type E	New Managed App Cor	afia Settina		8		541
Cisco Jabber	APPCONFIG fr				Same - Consul		
Cisco Jabber	APPPOLICY ft				Gare Cancel		
ClearPass EAP Certificate	CERTIFICATE	Managed App Config allows iOS7 and later.	you to specify a configuration dictionary to com	municate with and configure third-p	arty managed apps. It is supported only by		
ClearPass Onboard SCEP	SCEP	License Required: This fea	ture requires a separate license. Prior to using th	is feature, ensure your organization h	as purchased the required licenses.		
Demo - BYOD Device Cert	SCEP						
Demo - BYOD Wi-Fi	WIFI	Name: Cisco J	labber - Example				
Demo - COPE Device Cert	SCEP	Description:					
Demo - COPE Wi-Fi	WIFI	Bundlelle com ci	ern jahher1M				
Demo - Generic Wi-Fi (PE	WIFI	File Coop					
Demo Lab Root CA Cert	CERTIFICATE					m to view details	
Device Cert - CPLab Root CA	SCEP					IT to view details	
Device Cert - Demo ClearP	SCEP						
Device Cert - Demo Micro	SCEP						
Device Cert - Demo Micro	SCEP						
Device Cert - MobileIron I	SCEP						
Device Cert - MobileIron R	SCEP						
Device Cert - MobileIron R	SCEP						
Disallow FaceTime	RESTRICTION						
ISE EAP Cert Chain	CERTIFICATE						
ISE EAP Certificate	CERTIFICATE						
		Save Cancel					
14 4 Page 1 of 3 🕨	N   @			1 - 20 of 54			
Display a menu							

7. Click the **Choose File** button.

ORE     Dashboard     Devices & Users     Admin     Apps     Pelicies & Configs     Sattings     Logs & Events       Configurations     Policies & Admin     Apps     Pelicies & Configs     Sattings     Logs & Events	Giobal ①
Configurations         Policies         Adves/Sync Policies         Compliance Actions           Detter:         Hore Actions         Add New * Labeler:         AL-Smarphones         Search by User           Close Jabler:         APPCONTIG         New 4 Astrong Type         New 4 Astrong Type         Conceller           Close Jabler:         APPCONTIG         New 4 Astrong Type         Conceller         Conceller           Close Jabler:         APPCONTIG         Managed App Config Setting         Conceller         Conceller           Close Jabler:         APPCONTIG         Managed App Config allows you to specify a configuration dictionary to communicate with and configure third-party managed apps. It is supported only by USCF and Iace.         Users SEEP Configuration This feature requires a separate license. Prior to using this feature, ensure your organization has purchased the required licenses.           Demo: - COPE Work Contr SGEP         Name:         Cost Jabber - Example           Demo: - COPE Work Contr SGEP         Bundled:         Contraction Jabber - Example           Demo: - COPE Work Contr SGEP         Bundled:         Contraction Jabber - Example           Demo: - COPE Work Contre         WFI         Bundled:         Bundled:	
Orce Jabber       APPCONFIG       Cancel         Cose Jabber       APPCONFIG       Cancel         Cose Jabber       APPCONFIG       Cancel         Cose Jabber       APPCONFIG       Managed App Config allows you to specify a configuration dictionary to communicate with and configure third-party managed apps. It is supported only by IOS7 and later.         Coser/list B/Configure       SOEP       License Required: This feature requires a separate license. Prior to using this feature, ensure your organization has purchased the required licenses.         Demo: STOD Device Cett       SOEP       Description:	
Clock abber         APPPOLICY         Managed App Config allows you to specify a configuration dictionary to communicate with and configure third-party managed apps. It is supported only by IOS7 and later.           Clock/Has         Ceer/Has	
Classfies: Over Cost Deside COST Classfies: Over Classfies: Over ClassFies: Over ClassFies Classfies: Over ClassFies: Over ClassFies: Over ClassFies: Over ClassFies ClassFies: Over	
Owner Broto Device SEEP         Ucense Required: This feature requires a separate license. Prior to using this feature, ensure your organization has purchased the required licenses.           Demo - Broto Device Cart         SGEP           Demo - COPE W-Fi         WFI           Demo - COPE W-Fi         File: Concer File Potentiated	
Demo - BROD Bivero Exet         SCEP           Demo - BROD Wi-FI         WFI           Demo - COPE Wi-FI         WFI	
Domo - COPE DW-Fit         WHF         Name:         Cisco 3bb6* - Example           Domo - COPE DW-Fit         WHF         Description:           Domo - COPE DW-Fit         WHF         Bundleid:         Concercity:	
Demo - Core Levels Level         Selectription:           Demo - Core KM-FI         WFR           Demo - Core KM-FI (M-R)         Bundleld:           Commol Like Dectription File:         Choose File:	
Demo - Generic W-R (PE WRR Bundleld: com.disco.jabber/M Demo - Generic W-R (PE WRR FIE: Choose File Inc	
Dana Lake and CA Care E File: Choose File in Laked	
m to view details	
Device Cert - Demo CearP SCEP	
Device Cert - Demo Micro SCEP	
Device Cet - Demo Micro SCEP	
Device Cert - Mobiletron 1 SCEP	
Device Cet - Mobiletron R BCEP	
Device Cert - Mohildren R SCEP	
Disation Factime RESTRICTION	
ISE EAP Cet Chain CERTIFICATE	
I ISE EAP Cettificate CERTIFICATE	
Sive   Cancel	
H 4   Page 1 − of 3   > 24   @ 1 - 20 of 54	
Display a menu	

8. Browse to the location of the file you created/ edited in the section titled "**Creating the plist (dictionary) file**", select the file and click **Choose**.

	3. 4	ii micore.mobileiro	n.demo	Ċ		₫ <b>0</b> +
🐴 • CORE		v 🛅 Cisco	0	Q Search		Global 🕕
	Favorites	Name	Date Modified	~ Size	Kind	
	Desktop	com.cisco.jabberIM_dCloud_example.plist	Today, 8:36 AM	651 bytes	property list	
	All My Files	com.cisco.jabberIM_example.plist	Dec 21, 2015, 10:59 A	VM 652 bytes	property list	
Delete More Actions * Add New *	All Wy Files	com.cisco.jabberIM_template.plist	Dec 21, 2015, 10:52 A	AM 695 bytes	property list	
Name - Setting T	γ <sup>Ω</sup> ς Applications	com.cisco.im_OneTouch_AppConfig_rev2.xml	Dec 17, 2015, 5:04 Pt	M 6 KB	XML text	
Cisco Jabber APPCON	Documents	com.cisco.im_OneTouch_AppConfig.xml	Dec 17, 2015, 3:52 Pt	M 6 KB	XML text	
Cisco Jabber APPPOLI	Downloads	ISE MDM API v2 Spec.docx	Nov 19, 2014, 10:47 A	AM 155 KB	Word	
		ISE MDM API-2-3-3_MobileIron comments[1].doc	x Nov 11, 2014, 8:16 Al	M 169 KB	Word	
ClearPass EAP Certificate CERTIFIC	Movies	ISE MDM API-2-3-3.docx	Nov 11, 2014, 8:15 AJ	M 179 KB	Word	
ClearPass Onboard SCEP SCEP	😭 jplouffe	pkana	JUL 14, 2014, 9:33 AM		Polder	
Demo - BYOD Device Cert SCEP	Box Sync					
Demo - BYOD Wi-Fi WIFI	A Google Drive					
Demo - COPE Device Cert SCEP						
Demo - COPE WI-FI WIFI	Pictures					
	Deleted Users					
Demo - Generic Wi-Pi (PE WiPi	Devices					
Demo Lab Root CA Cert CERTIFIC	Masintash SSD					( details
Device Cert - CPLab Root CA SCEP	Macintosh 330					Gottano
Device Cert - Demo ClearP SCEP	Shared					
Device Cert - Demo Micro SCEP	Modia					
Device Cert - Demo Micro SCEP	Music					
Device Cert - MobileIron I SCEP	(B) Photos					
Device Cert - MobileIron R SCEP	Maria					
Device Cert - MobileIron R., SCEP	Movies					
Disallow FaceTime RESTRIC	Tags					
ISE EAR Cast Chain CERTIFIC						
ISE EAD Continue CERTIFIC						
Contraction Contraction				Can	cel Choose	
H d Durit with hill D			1 - 20 - 64	- Out		
IN A   Page 1_of 3   P PI   40			1.20 0 54			
					_	

9. Click the **Save** button.

••• <> •		<u>a</u> •	1	⊜ micore.m	obileiron.demo		Ċ		0 0 O +
🐴 > CORE	Dashbo	ard Devices & Us	ers Admin Apps	Policies & Configs	Settings	Logs & Events			Global 🕦
	Confi	igurations Policie	s ActiveSync Policie	Compliance Action	ns				
	SCEP SCEP SCEP SCEP SCEP SCEP SCEP SCEP	New Managed Ap Managed App Config IOS7 and later. License Required: T Description: Bundleld: File:	D Config Setting allows you to specify a confi his feature requires a separat Cisco Jabber - Example com.cisco Jabber1M Choose File	guration dictionary to comm.	unicate with and	configure third-party ma	Saw Cancel anaged apps. It is supported only by hased the required licenses.	im to view details	
ISE EAP Certificate	CERTIFICATE	Save							
4 4 Page 1 of 3 >	н I @				1 - 20	of 54			
Display a menu	_				-	_		_	

10. Click the **OK** button in the **New Managed App Config Setting** dialog box.

••• <> •		a	4			≅ micore.	mobileiron.d	iemo	Ċ		000
🐴 • CORE			& Users			Policies & Configs	Setting	s Logs&l			Global 🚺
	C	onfigurations P	olicies	ActiveS	nc Policies	Compliance Acti	ons				
Velete More Actions * Ad	d New * Labels:	All-Smartphones		Search	by User	P					
Name -	Setting Type	Bundle/Package ID	Desc	# Phones	Labels		WatchList	Quarantined	Configuration Details		
Cisco Jabber - Example	MANAGED AP	com.cisco.jabberIM		0			0	0			
Cisco Jabber	APPCONFIG	forgepond.com.cisc	Defa	0	Android		0	0			
Cisco Jabber	APPPOLICY	forgepond.com.cisc	Defa	0	Android		0	0			
ClearPass EAP Certificate	CERTIFICATE			0			0	0			
ClearPass Onboard SCEP	SCEP			0			0	0			
Demo - BYOD Device Cert	SCEP		Certifi	0			0	0			
Demo - BYOD Wi-Fi	WIFI		Wi-fi	0	Employee-Ov	wned	0	0			
Demo - COPE Device Cert	SCEP		Certifi	0			0	0			
Demo - COPE Wi-Fi	WIFI		Wi-Fi	0		New Managed App Co	nig Setting	×			
Demo - Generic Wi-Fi (PE	WIFI			0	- C	New App Config Setting	was successf	ully added.		Disease estant on item to view datails	
Demo Lab Root CA Cert	CERTIFICATE			0		6	W			Please select an item to view details	
Device Cert - CPLab Root CA	SCEP		Per-d	0			<i><i>w</i></i>				
Device Cert - Demo ClearP	SCEP			0			0	0			
Device Cert - Demo Micro	SCEP		Per-d	0			0	0			
Device Cert - Demo Micro	SCEP			0			0	0			
Device Cert - MobileIron I	SCEP			0			0	0			
Device Cert - MobileIron R	SCEP			0			0	0			
Device Cert - MobileIron R	SCEP			0			0	0			
Disallow FaceTime	RESTRICTION		Restri	0			0	0			
ISE EAP Cert Chain	CERTIFICATE			0			0	0			
4   Page 1 of 3   ▶	н а							1 - 20 of 55			
splay a menu				_			-				

#### Assign the configuration to a label

1. Under **Configurations**, select the checkbox next to the newly created Managed App Config Setting in the left-hand pane.

••• <>		a	9		⊜ mico	re.mobileiron.c	iemo	C	600
🐴 • CORE	Dash	board Devices	& Users	Admin	Apps Policies & Config	s Setting	s Logs&	Events	Global 🧃
	C	onfigurations P	olicies	ActiveSv	no Policies Compliance A	rtions			
Delete Mere Artices Y Ad	d New Y Labeler	All.Smarthhonas	0110100	<ul> <li>Search</li> </ul>	hulleer 0	00010			
	Setting Type	Bundle/Package ID	Desc	# Phones	Labels	WatchList	Quarantined	Configuration Details	View File Data
Cisco Jabber - Example	MANAGED AP	com.cisco.jabberIM		0		0	0	Cieco Jabbor Example	
Cisco Jabber	APPCONFIG	forgepond.com.cisc	Defa	0	Android	0	0	Cisco Jabber - Example	
Cisco Jabber	APPPOLICY	forgepond.com.cisc	Defa	0	Android	0	0		
ClearPass EAP Certificate	CERTIFICATE			0		0	0		
ClearPass Onboard SCEP	SCEP			0		0	0		
Demo - BYOD Device Cert	SCEP		Certifi	0		0	0		
Demo - BYOD Wi-Fi	WIFI		Wi-6	0	Employee-Owned	0	0	▶ Usage	
Demo - COPE Device Cert	SCEP		Certifi	0		0	0	▶ Labels	
Demo - COPE WI-FI	WIFI		Wi-Fi	0		0	0	Modification History	
Demo - Generic Wi-Fi (PE	WIFI			0		0	0	▼ Details	
Demo Lab Root CA Cert	CERTIFICATE			0		0	0	FileName com.cisco.jabberIM_dCloud_example.	plist
Device Cert - CPLab Root CA	SCEP		Per-d	0		0	0		
Device Cert - Demo ClearP	SCEP			0		0	0		
Device Cert - Demo Micro	SCEP		Per-d	0		0	0		
Device Cert - Demo Micro	SCEP			0		0	0		
Device Cert - MobileIron I	SCEP			0		0	0		
Device Cert - MobileIron R	SCEP			0		0	0		
Device Cert - MobileIron R	SCEP			0		0	0		
Disallow FaceTime	RESTRICTION		Restri	0		0	0		
ISE EAP Cert Chain	CERTIFICATE			0		0	0		
4 4 Page 1 of 3 >	н а						1 - 20 of 55		
Display a menu								1	
A REAL PROPERTY AND A REAL									

2. Click the More Actions drop-down menu and select Apply to Label.

		a	9		≘ mic	core.mobileiron.d	iemo	Ċ	Ô 🗇 O
🐴 • CORE	Dash	board Devices	& Users	Admin	Apps Policies & Conf	igs Setting	s Logs&	Events	Global
	Co	onfigurations P	olicies	ActiveSy	nc Policies Compliance	Actions			
Delete More Actions * Ad	d New * Labels:	All-Smartphones		Search	by User 🔎				
Na Apply To Label	tting Type	Bundle/Package ID	Desc	# Phones	Labels	WatchList	Quarantined	Configuration Details	View File Data
Gsco Remove From Label	ANAGED AP	com.cisco.jabberIM		0		0	0	Cisco Jabber - Example	
Cisco Jabber	APPCONFIG	forgepond.com.cisc	Defa	0	Android	0	0		
Cisco Jabber	APPPOLICY	forgepond.com.cisc	Defa	0	Android	0	0		
ClearPass EAP Certificate	CERTIFICATE			0		0	0		
ClearPass Onboard SCEP	SCEP			0		0	0		
Demo - BYOD Device Cert	SCEP		Certifi	0		0	0	► Usage	
Demo - BYOD WI-Fi	WIFI		Wi-fi	0	Employee-Owned	0	0	► Labels	
Demo - COPE Device Cert	SCEP		Certifi	0		0	0	Modification History	
Demo - COPE WI-FI	WIFI		WI-FI	0		0	0	T Details	
Demo - Generic Wi-Fi (PE	WIFI			0		0	0	FileName com.cisco.iabberIM dCloud exam	nole.plist
Demo Lab Root CA Cert	CERTIFICATE		Decid	0		0	0		
Device Cert - CPLab Root CA	SCEP		P102-0	0		0	0		
Device Cert - Demo Micro	SCEP		Per-d	0		0	0		
Device Cert - Demo Micro	SCEP		Peru	0		0	0		
Device Cert - MobileIron I.	SCEP			0		0	0		
Device Cert - MobileIron R.	SCEP			0		0	0		
Device Cert - MobileIron R	SCEP			0		0	0		
Disallow FaceTime	RESTRICTION		Restri	0		0	0		
ISE EAP Cert Chain	CERTIFICATE			0		0	0		
d d Dans 1 of 2 b	M 1.05						1 - 20 of 55		
Neplay a many for "https://minos	mahilaina damo/mite	factoria factoria Internia"					1 - 20 01 55	1	

3. Select the checkbox next to the Label that matches the community of users and/ or devices that require the new Managed App Config Setting.



4. Click the **Apply** button.

•											
> CORE	Dash	board Devices	& Users	Admin	Apps Pt	olicies & Configs	Settings	Logs & I	Events		Global
	0	anfinunctions D	Inlining	Antique Cu	ne Dellejee	Compliance Ar	lene				
		omigurations P	rolicies	Activesy	nc Policies	Compliance Ac	uons				
ete More Actions * Ade	d New * Labels:	All-Smartphones	1	Search	by User	2					
ame .	Setting Type	Bundle/Package ID	Desc	# Phones	Labels		WatchList	Quarantined	Configuration Del	tails	View File Data
	MANAGED AP	com.cisco jaboerim	Dete	0	Andreta		0	0	Cisco Jabber	r - Example	
	ADDDOLICY	forgepond.com.cisc	Defe		Veneroid		U	Ů	_		
Jaco Jacober	CERTIFICATE	norgepene.com.case	Dona	Apply T	o Label				8		
JearPass Onhoard SCEP	SCEP			Name	•	Description		Installed			
Demo - BYOD Device Cert	SCEP		Certifi	Exter	nal-Enforcement	DO NOT assign Filt	er Criteria: use a	Not Applied	1		
Demo - BYOD Wi-Fi	WIFI		Wi-6	C _Exter	nal-Protection	Apply to devices the	at should be mon	Not Applied			
	SCEP		Certifi	Al-Dev	rices	All devices irrespec	tive of OS	Not Applied			
Demo - COPE Wi-Fi	WIFI		Wi-Fi		artpriories 4	Label for all devices	Phones	Not Applied		y	
Demo - Generic Wi-Fi (PE	WIFI			0 BizDev	r	All Business Develo	oment personne	Not Applied			
Demo Lab Root CA Cert	CERTIFICATE			0 BizDev	- Android	Business Developm	ent - Android on	Not Applied		com.cisco.jabb	erIM_dCloud_example.plist
Device Cert - CPLab Root CA	SCEP		Per-d	0 V BizDev	- IOS	Business Devlopme	int - iOS only	Not Applied			
Device Cert - Demo ClearP	SCEP			0 📰 BizDev	- Samsung And	Business Developm	ent - Samsung .	Not Applied	1		
Device Cert - Demo Micro	SCEP		Per-d	0 🖂 Compa	iny-Owned	Label for all Compa	ny owned smart.	Not Applied	1		
Device Cert - Demo Micro	SCEP			0 🗐 Contra	ctors - MAM Only	Label for contractor	s subject to MA.	Not Applied	1		
Device Cert - MobileIron I	SCEP			0 🖾 Disable	ed Accounts			Not Applied	1		
Device Cert - MobileIron R	SCEP			9 4 4 1	age 1 of 2	н 🕹			1 - 20 of 26		
Device Cert - MobileIron R	SCEP			Apply							
Disallow FaceTime	RESTRICTION		Restri	-			0	0			
ISE EAP Cert Chain	CERTIFICATE			0			0	0			
↓ Page 1 of 3  ▶	NI @						1	- 20 of 55			

5. Click the **OK** button in the **Apply configuration settings to Labels** dialog box.

		a	9		micore.mobileiron.dem	0		Ċ	₫ <b>0</b>
) • CORE			& Users	Admin Apps Po	licies & Configs Settings	Logs & E			
	C	onfigurations F	Policies	ActiveSync Policies	Compliance Actions				
lete More Actions * Adv	i New * Labels:	All-Smartphones		Search by User	0				
Name 🔺	Setting Type	Bundle/Package ID	Desc	# Phones Labels	WatchList Q	uarantined	Configuration Deta	ilis	
	MANAGED AP	com.cisco.jabberIM					Cisco Jabber	- Example	
	APPCONFIG	forgepond.com.cisc	Defa	0 Android					
	APPPOLICY	forgepond.com.cisc	Defa	<sup>C</sup> Apply To Label					
	CERTIFICATE			Name -	Description	Installed			
	SCEP			External-Enforcement	DO NOT assign Filter Criteria: use a	Not Applied			
	SCEP		Certifi	C _External-Protection	Apply to devices that should be mon	Not Applied			
	WIFI		Wi-6	Al-Devices	All devices irrespective of OS	Not Applied			
	SCEP		Certifi	All-Smartphones	Label for all devices irrespective of OS	Not Applied			
	WIFI		Wi-Fi	Apply configurati	on settings to Labels		×		
	WIFI			An event for apply	ing the selected labels to the configur	ation has bee	en gueued.		
	CERTIFICATE			O 🛄 Biz	OK I				
	SCEP		Per-d	O 🔽 Biz	OK				
				0 📃 BizDev - Samsung And	Business Development - Samsung	Not Applied			
			Per-d	0 Company-Owned	Label for all Company owned smart	Not Applied			
	SCEP			Contractors - MAM Only	Label for contractors subject to MA	Not Applied			
	SCEP			0 Disabled Accounts		Not Applied			
	SCEP			0 4 4 Page 1 of 2	N   @		1 - 20 of 26		
	SCEP			0 Apply					
	RESTRICTION		Restri	0	0 0				
	CERTIFICATE								
4   Page 1 of 3   🕨									
olay a menu									

Creating an Apple iOS Managed App Configuration on MobileIron Cloud

	 andbox.mobileiron.com	Ċ	å Ø (+
	MobileIron		
	Username		
	Password		
	Forgot password?		
	Sign In		
	© Copyright 2015 MobileIron In	o.	
Display a menu			

1. Login to the MobileIron Cloud Admin Portal.

2. If you need to import the Cisco Jabber app, select **Apps** from the navigation bar. From the sub-navigation bar, select **App Catalog**.

••• <>		a	9		1	andbox.mobileir	on.com	Ċ			ô 0
	Dashboard	Users		Apps	Content Po						<u> </u>
	App Catalog	Gatego	ries Rev	riews Cat	alog Settings						
1 apps Clear	+ Add										\$
Find apps	APP NAME		₹ PL	ATFORM	AVG. RATING	USER DIS	TRIBUTION	GROUP DISTRIBUTION	SOURCE	COST	SIZE
<ul> <li>Type</li> <li>In-House (0)</li> <li>Public (1)</li> </ul>	2.10	elron Go	101	8	****	0		1	Public	FREE	10.99 MB
Device Type     All (1)     Tablet (0)     Phone (0)											
<ul> <li>OS</li> <li>Android (0)</li> <li>IOS (1)</li> </ul>											
											About MobileIn
Splay a menu for "https://sandbox.mobile	iron.com/index.html#l/app	6'	_		_	_				_	_

If you have already imported the Cisco Jabber app to the MobileIron Cloud App Catalog, please proceed to Step 9.

3. Click the **Add+** button.

••• <>		a			sar	dbox.mobileiron.com	Ċ			ů Ø +
	Dashboard	Users		Apps		ies Admin				<b>A</b>
	App Catalog	Categor	ries R	leviews Ca	talog Settings					
1 apps Clear	+ Add									**
Find apps	APP NAME		Ŧ	PLATFORM	AVG. RATING	USER DISTRIBUTION	GROUP DISTRIBUTION	SOURCE	COST	SIZE
▼ Type □ In-House (0) □ Public (1)	2.10	elron Go		IOS	****	0	1	Public	FREE	10.99 MB
Device Type     Ail (1)     Tablet (0)     Phone (0)										
✓ OS										
									1	About MobileIron
Display a menu for "https://sandbox.mobile	iron.com/index.html#l/app	os"			_					

4. Select App Store from the drop-down menu next to the Search field.



5. Type Cisco Jabber in the Search field and click the Cisco Jabber app in the Search Results.



6. Click the **Next**  $\rightarrow$  button.



7. Verify the app details, then click the **Next**  $\rightarrow$  button.

$\bullet \bullet \bullet < > \square$		a				sandbox.n	obileiron.com	Ċ	۵	0 +
	Dashboard	Users		Apps			Admin		Ļ	
	App Catalog	Categori	es Re	views	Catalog Settir	ngs				
Add App Cancel ×	Cisco Cisco	sco Jab	ber							
2 Describe	App Inform	ation								
3 Distribute	Size: 135.91 N	ИB					Category:			
A Configure	Source: Public	c					Business ×	Productivity ×		
4 Conligue	COST: FREE						Compatibility:	Compatible with iPhone, iPod touch, and iPad.		
	What's Nev	N								
	- Dial via Office - Stability Impre	<ul> <li>Reverse is ovements</li> </ul>	supported	over Mobile	e and Remote	Access.				
	Description	n								
	Optional Com	ments to End I	Iser							
	← Back									Next →
									About N	MobileIron

Select the community of users and/ or devices to distribute the app to, then click the Next → button. For more information on app distribution and/ or Custom Device Groups, please refer to the MobileIron Cloud online documentation.

$\bullet \bullet \bullet < > \square$		a				sandbox.	mobileiron.com	Ċ	Ô 7 +
N > CLOUD	Dashboard	Users		Apps	Content	Policies	Admin		<b>A</b>
	App Catalog	Categor	ies Rev	riews	Catalog Setting:	3			
Add App Cancel ×	Cis	sco Jab	ber						
Choose	Cisco	þ							
Describe	Choose one of	f these optic	ons						
3 Distribute							$\sim$		
4 Configure		31					)		
		Everyo	one			No O	ine	Custom	
	All users t?	with compatit his app in the J	ble devices wil App Catalog	Isee	No use	r will receive ti later distril	his app. (Stage for bution).	Define specific User Groups and Individuals who should see the app in App Catalog	the
	+ Back								Next →
									About MobileIron
Display a menu	_		_						

# Proceed to Step 11.

9. Click the **Cisco Jabber** link.

••• <> 🗉		a				sandbox.mobileiron.co	om Č			00
	Dashboard	Users		Apps	Content	Policies Admin				1 Q
	App Catalog	Categor	ies Rev	riews (	Catalog Settings					
2 apps Clear	+ Add									*
Find apps	APP NAME		₹ PL	ATFORM	AVG. RATING	USER DISTRIBU	UTION GROUP DISTRIBUTIO	ON SOURCE	COST	SIZE
• Type	Cisco 11.1.1	Jabber ┥	i05	5	*****	0	1	Public	FREE	135.91 MB
Public (2)     Device Type	2.10	elron Go	105	3	*****	0	1	Public	FREE	10.99 MB
All (2) Tablet (0) Phone (0)	Showing 1 to 2	of 2								
OS     Android (0)     IOS (2)										
										About MobileIror
isplay a menu	_	_	-	_	_	_		_	-	

10. Click the App Configurations tab.

•• <> 🗆		a				sandbox.n	nobileiron.com	¢.	ð Ø
> CLOUD	Dashboard	Users		Apps	Content	Policies	Admin		A (
Back to list	App Catalog	Categor	ries Rev	iews (	Catalog Setting	js			
Cisco Jabber Cisco   Version 1	1.1.1								
Details Distribution	App Config	urations	Roviews						
Size: 135.91 MB				Ca	ategory: Busin	ess, Producti	vity		
Source: Public				Av	g. Rating: */	akakak			
Cost: FREE				Co	mpatibility:	ompatible wit	th iPhone, iPod to	ouch, and iPad.	
Date Created: 10 minutes a	igo by tjplouffe@	miacme.con	n						
Bundle ID: com.cisco.jabbe	rIM								
What's New									
Dial via Office - Reverse is      Stability Improvements	supported over I	Mobile and F	Remote Acces	\$5.					
Description									

11. In the App Configurations section of the App Catalog screen, scroll to **iOS Managed App Configuration** and click the **+** (add) button.

	8	sandbox.mobileiron.com	Ċ	Ô 7 +
	Dashboard Users Devices Apps	Content Policies Admin		ė 🔹
	App Catalog Categories Reviews Cate	alog Settings		
Add App Cancel ×	Cisco Jabber			
Describe     Distribute	AppConnect Custom Configuration     Define custom key-value pairs based on app docume	n antation to configure AppConnect-enabled applications.	0.4	
4 Configure	AppTunnel     Define tunneling rules to allow traffic to specific service	ces via Sentry. Multiple wildcards can be added and will	D • •	
	iOS Managed App Configuration Centrally define app configuration options specific to	this app and end users.	- <b>→</b> E	
	Per App VPN Enable Per-App VPN for this app so that the app will	connect to enterprise services via native IOS capabilities	or using the Tunnel app.	
	- Back			Done
				About MobileIron
				_

12. Enter a name in the **Name** field of the **Configuration Setup** section.

O > CLOUD Date     App     Idd App     Cancel ×	shboard Users Devices Ap p Catalog Categories Reviews	ops Content Policies	Admin	A (
App Vdd App Cancel ×	p Catalog Categories Reviews			
ldd App Cancel ×		Catalog Settings		
Choose	Cisco Jabber			
Describe	Configuration Setup			
Oistribute     Configure	[required]			
+.	Add Description			
к	Key		Value	
+ D ci	Distribute this App Config			
	- Back			Next
				About MobileIn

13. Click the + Add link in the iOS 7+ Managed App Settings table.

••• <> 🗉		a	4			sandbox.	nobileiron.com	Ċ	Ô 🖉 -
	Dashboard	Users	Devices	Apps	Content	Policies	Admin		A (1)
	App Catalog	Categories	s Review	ws (	Catalog Setting	15			
Add App Cancel ×		sco Jabb °	er						
Choose									
Describe									
Distribute	Name	uration S	Setup						
4 Configure	Cisco Jabb	er - Example							
	+ Add Descr	ription							
	iOS 7+ M	lanaged Ap	p Setting	s					
	Key						Value		
	+ Add								
	Distribute Choose one	e this App C of these optic	Config ons						
	← Back								Next $\rightarrow$
									About MobileIron
Display a menu									

14. In the Key field, type ServicesDomain. In the Value field, type the domain name used for Cisco Jabber Service Discovery.

	a .	sandb	ax.mobileiran.com	Ô @ +
	Dashboard Users Devices	Apps Content Policies	s Admin	<b>A</b>
	App Catalog Categories Rev	ews Catalog Settings		
Add App Cancel ×	Cisco Jabber			
Choose				
Describe	Configuration Setup			
Distribute	Name			
4 Configure	Cisco Jabber - Example			
	+ Add Description			
	iOS 7+ Managed App Settin	gs		
	ServicesDomain	alue	×	
	+ Add		<u>^</u>	
	Distribute this App Config			
	- Back			Next $\rightarrow$
				About MobileIron
Display a menu				

15. Repeat Steps 13 – 14 for the remaining keys and values required for your Cisco Jabber environment.

••• <>	a 4	54	ndbax.mobileiron.com	Ċ	₫ Ø .
	Dashboard Users Devices	Apps Content Pol	icies Admin		A (1)
	App Catalog Categories F	Reviews Catalog Settings			
Add App Cancel ×	Cisco Jabber				
Choose	Cisco				
Describe	iOS 7+ Managed App Set	tings			
Distribute	Key ServicesDomain	Value jabber.miacme.com	×		
4 Configure VoiceServiceDomain		jabber-voice.micame.com	×		
	ServiceDiscoveryExcludedServices	WEBEX	×		
	ServicesDomainSsoEmailPrompt	ON	×		
	InvalidCertificateBehavior	PromptPerSession	×		
	PRTCertificateUrl	https://ca.miacme.com/CertSrv/cisco-j	ai ×		
	+ A00				
	← Back				Next $\rightarrow$
					About MobileIron
Xisplay a menu					

16. Select the community of users and/ or devices to distribute the app to, then click the **Next** → button. For more information on app distribution and/ or Custom Device

••• <> 🗉		a .		sandbox.mobileiro	n.com	Ċ	ð Ø
	Dashboard Us	ers Devices	Apps Content	Policies Adr	nin		A (
	App Catalog C	ategories Rev	iews Catalog Settings				
Add App Cancel ×	Cisco	Jabber					
Choose	Cisco						
Describe							
	+ Add		https://ca.miacme.com/CertSrv/e	cisco-ja ×			
	Distribute this	App Config					
4 Configure	Choose one of the	ese options					
		-		*		*	
	Ev	veryone with App		No One		Custom	
	All U	sers who have the app	Stage	this App Config for la	ter distribution	This config goes to a custom defined set of users and/or user groups	
	← Back						Next →
							About Mobileiro
splay a menu							

Groups, please refer to the MobileIron Cloud online documentation.

17. Click the **Done** button.

	a	4	sandbo	ix.mobileiron.com	Ċ			ð.
	Dashboard Users	Devices Apps	Content Policies	Admin				<b>A</b>
	App Catalog Categori	es Reviews C	Catalog Settings					
dd App Cancel ×	Cisco Jab Cisco Define how the app ge Featured Banner. This	ber ts promoted and appears in has a default configuration	the app catalog for specific that can be edited but not pr	groups or individuals. Option	ns are: Not Featured, Featured List and			
Distribute	Promotion distribution Allows specifying Promo	configuration settings. tion distribution settings	s for an application.		<b>控</b> All	Users		
4 Configure	AppConnect C Define custom key-val	Custom Configuration app docu	tion umentation to configure App0	connect-enabled applications	5.	0 •	•	
	AppTunnel     Define tunneling rules	to allow traffic to specific se	ervices via Sentry. Multiple w	idcards can be added and w	ill be given priority in order they are listed.	0 •	•	
	iOS Managed Centrally define app ce	App Configuration onfiguration options specific	) to this app and end users.			1 -	•	
	← Back							